

**Special Educational Needs or Disability Information
Advice and Support Service (SENDIASS)**

How do we help young people?

**Easy to Read
Factsheet**



**Are you aged between 16 and 25
years?**

**Are you disabled or do you have special
educational needs?**

This is often called **SEND** which means...

Special educational needs and/ or a
disability (SEND).



Special educational needs is when you
need extra help to learn things.



The law says that you can get **information, advice and support.**

You can come to us if you want some **help** with getting the right kind of:

- Support at **school**, college or training
- **Health services**
- **Care** and support



We can help in different ways, like:

- Getting your voice heard about the support you need.
- Explaining the law and your rights.





- Talking to you about school, college or training.
- Attending meetings with you.
- Reading through letters, information and reports with you.
- And so much more!



Most young people who are over 16 years old **can make their own decisions** about their school or support.



If you would like a **parent or carer** to help, then that is **OK**.

It is up to you.
Our service is impartial. This means we will not tell you what to do. **We will not take sides.**



We will give you the information and support you need to make your **own choices**.



Our service is confidential. That means our meetings will be **private**.

We will only tell people what we talk about if you say it is ok. We also need to tell someone if we think you are in danger of being hurt.



If you are **not happy** with our support, then please **tell us** how we can make it better!

Contact us!

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